Incomplete and Delinquent Medical Records

Best Practices for minimizing financial and legal risks

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A recurring hot topic is potential compliance risk to individual physicians and physician practices from having incomplete or delinquent medical records. This issue has been bubbling in the last few years because of increased audits by payers and new statutory requirements adopted under the Affordable Care Act (ACA) requiring providers to report and refund overpayments within 60 days from the date an overpayment

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2016 OIG Work Plan By Nicole Almiro

The Department of Health and Human Services Office of the Inspector General recently released its 2016 Work Plan. OIG’s annual Work Plan summarizes new and ongoing reviews and activities that the OIG plans to pursue with respect to HHS programs and operations during the current year and beyond. We should all carefully review the OIG Work Plan, understand the OIG’s areas of focus and ensure that we are in compliance with the applicable statutes and regulations. Below are a few of the issues from this year’s work plan I thought was applicable. Please contact Compliance with any questions or concerns.

*Provider-Based Facilities *Replaced Medical Devices
*Outpatient E&M Codes

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Coding Tip

Your assessment and plan is an ideal place to illustrate the patient’s clinical picture.

When following up on a complicated patient, it is important to describe elements that indicate when a patient's problem is severe, not responding to treatment or showing no improvement. Neglecting to include explanatory words may cause you to fall short in supporting accurate levels of medical decision-making when it comes to diagnosis and management.